

# Norfolk Island Regional Council

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## MEDIA RELEASE

### INTERNET ISSUES RESOLVED

Norfolk Telecom would like to advise that the issues the island experienced this week with the internet have been resolved. The Norfolk Telecom and O3b teams worked extremely hard during the 36 hours the island experienced the internet delays, which started in the early hours of Thursday, 27 October 2016.

The issue was with a service provider in America. Norfolk Telecom regrets any inconvenience this may have caused to the community and its customers.

**Lotta Jackson**  
**General Manager**

**28 October 2016**