

# Norfolk Island Regional Council

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## MEDIA RELEASE

### RATES NOTICES

Rates notices for this financial year were issued by the Norfolk Island Regional Council by 21 October 2016. Rates are levied on each parcel of land, otherwise known as a portion of land. The only exception is land categorised as tourist accommodation, which is charged according to the number of registered units.

Properties which are exempt from rates, such as those listed as KAHVA and Historical sites, will not receive an account, but will receive a letter outlining their property details and the fact that they have been classified as exempt.

Rates notices are subject to a pensioner rebate. To enquire if you are eligible for this rebate contact the Customer Care Team, or download a form at [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf).

If you are having difficulties paying your rates, you may be eligible for a financial hardship (rate relief) application, including payment arrangements. A copy of this form can be downloaded from [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf). Payment arrangement enquiries can be made to the Finance Team on +6723 22001.

For the information of the community, the back page of the rates notice is attached to this media release and provides information on how to pay your rates and how to make applications for rebates and special considerations.

The community will recall that Council approved the Rating Model on 28 September 2016. Administrative errors were identified within that model. At the Council meeting on 19 October, Council adopted the correct Rating Model and that is also attached to this media release. For full details on the administrative changes, please view the October meeting Agenda on Council's website.

If you have any general queries regarding your rates notice please contact the Customer Care Team on +6723 22244 or email [customercare@nirc.gov.nf](mailto:customercare@nirc.gov.nf). Hard copies of forms can be collected from the Customer Care Team.

**Lotta Jackson**  
**General Manager**

**25 October 2016**

## IMPORTANT INFORMATION – PLEASE READ

### ENQUIRIES

If you have any queries or are unsure about any aspect of this rates notice, please contact Customer Care by phone on +6723 22244, email [customercare@nirc.gov.nf](mailto:customercare@nirc.gov.nf) or visit Councils website [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf)

### PENSIONER CONCESSION

Ratepayers who are eligible pensioners may make application for a reduction of their rates. Please call in to Norfolk Island Regional Councils Customer Care offices to complete the form, or alternatively forms are available online at [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf)

### ACCRUAL OF INTEREST OVERDUE RATES

Section 566 of the Local Government Act 1993 (NSW) (NI) provides for interest to be charged on overdue rates. Interest is charged on a daily basis at the annual interest rate shown on the front of this notice.

### CHANGE OF RATING CATEGORY

Section 524, Local Government Act 1993 (NSW) (NI)

A rateable person (or the person's agent) must notify the council within 30 days after the person's rateable land changes from one category to another.

### APPLICATION FOR CHANGE OF CATEGORY

Section 525, Local Government Act 1993 (NSW) (NI)

You may apply at any time for a review of the categorisation of rateable land. Forms are available from the Norfolk Island Regional Council office or online at [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf)

**PAYMENT RECEIVED BY COUNCIL BY POST OR OTHERWISE AFTER THE DUE DATE WILL NOT BE TREATED AS BEING PAID BY DUE DATE, THEREFORE PLEASE PAY PROMPTLY**

### METHODS OF PAYMENT



#### Payment by mail

Norfolk Island Regional Council  
PO Box 95  
NORFOLK ISLAND NSW 2899



#### Internet banking

Contact your bank or financial institution to make payment using BPAY. When making your payment quote Biller Code 272369 and your Assessment Number on the front of this invoice.



#### Payment by Phone

Can be made using a credit card, a 1% credit card surcharge applies.  
Call +6723 22244 to pay by Mastercard or Visa



#### Credit Card Payment

Can be made at Customer Care, Visa and Mastercard are accepted (surcharge applies)



#### Payment at Council Offices

Customer Care (Telecom Building)  
New Cascade Road  
NORFOLK ISLAND NSW 2899

**NORFOLK ISLAND REGIONAL COUNCIL: 2016/17 Rating Model - as corrected**

<b>Category</b>	<b>Sub-Category</b>	<b>YEAR 1- Levy per property raising \$500,000</b>	<b>No. of Assessments</b>	<b>Rates raised per Category</b>
Residential	less than 0.05 Ha	\$135.00	30	\$4,050
Residential	0.05Ha - 0.099Ha	\$255.00	98	\$24,990
Residential	0.1Ha - 0.499Ha	\$270.00	565	\$152,550
Residential	0.5Ha - 0.99Ha	\$290.00	296	\$85,840
Residential	1.0Ha - 4.99Ha	\$310.00	460	\$142,600
Residential	5.0Ha -20.0Ha	\$320.00	46	\$14,720
Farmland	1 portion	\$240.00	111	\$26,640
Business - Commercial/ Industrial	less than 0.1 Ha	\$320.00	83	\$26,560
Business - Commercial/ Industrial	0.1Ha - 0.499Ha	\$580.00	56	\$32,480
Business - Commercial/ Industrial	0.5Ha - 0.99Ha	\$845.00	15	\$12,675
Business - Commercial/ Industrial	1.0Ha - 4.99Ha	\$1,105.00	9	\$9,945
Business - Commercial/ Industrial	5.0ha – 20.0ha	\$1,365.00	5	\$6,825
Business – Commercial / Industrial	21.0Ha +	\$1,625.00	1	\$1,625
Business - Tourist Accommodation	1 unit	\$320.00	24	\$7,680
Business - Tourist Accommodation	2 units	\$550.00	4	\$2,200
Business - Tourist Accommodation	3 units	\$745.00	5	\$3,725
Business - Tourist Accommodation	4 units	\$895.00	2	\$1,790
Business - Tourist Accommodation	5 units	\$1,025.00	10	\$10,250
Business - Tourist Accommodation	6-10 units	\$1,275.00	16	\$20,400
Business - Tourist Accommodation	11-20 units	\$1,615.00	7	\$11,305
Business - Tourist Accommodation	21 - 50 units	\$1,975.00	3	\$5,925
Business - Tourist Accommodation	51+ units	\$2,315.00	2	\$4,630
Business – Not For Profit	Non-Liquor	\$100.00	7	\$700
Business – Not For Profit	Liquor	\$350.00	7	\$2,450
<b>Total</b>			<b>1862</b>	<b>\$612,555</b>