

Norfolk Island Regional Council

MEDIA RELEASE

GST IN NORFOLK TELECOM INVOICES

Norfolk Telecom customers are advised that their July 2016 Telecom invoice incorrectly included a GST component. The GST amount that appears on the July invoice will be credited to customers' accounts in the August 2016 invoice.

The Norfolk Island Regional Council sincerely apologises for any inconvenience caused.

Norfolk Telecom fees and charges, excluding GST, have been reviewed and it will be recommended to Council at the August Council meeting that these fees and charges be increased to cover the cost of the service during the year.

For any enquiries please contact the Customer Care Team on 22244 or email customercare@nirc.gov.nf.

Please note: this media release issued on 5 August 2016 and titled 'GST in Norfolk Telecom Invoices' contains further information and supersedes the media release that was issued on 2 August 2016 titled 'Telecom Invoices'. Therefore, please disregard the 'Telecom Invoices' 2 August 2016 media release.

Lotta Jackson
General Manager

5 August 2016