



Waste Management Centre – Fees & Charges GUIDELINE

Waste Management Centre – fees & charges

This guideline is intended to assist the community to understand the fees and charges imposed on 'non-recyclable' wastes and to assist Waste Management Centre staff of the Norfolk Island Regional Council with determining the appropriate charge for waste disposal fees at the Waste Management Centre and Headstone Disposal Centre.

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1. INTRODUCTION

On 28 June 2017 the charges detailed in the Norfolk Island Regional Council Operational Plan 2017 – 2018 were adopted and are to be imposed 'not before 1 August 2017'. The purpose of introducing waste management fees and charges is meet deficit funding and provide Norfolk Island Regional Council with a small surplus to contribute to funding for essential equipment at the Waste Management Centre.

2. WHAT ARE THE FEES AND CHARGES

The disposal fees for non-recyclables at the Waste Management Centre are:

Non-Commercial Loads

\$4	waste up to 120L in volume
\$20	waste size equivalent to a small truck / ute / trailer load or up to 0.5m ³ (500L)
\$30	waste size equivalent to a medium truck load or up to 1m ³ (1000L)
\$40	waste size equivalent to a large truck load or up to 2m ³ (2000L)
\$200	unsorted mixed truck load

Commercial Loads Non - Recyclable

\$4	waste up to 120L in volume
\$20	waste size equivalent to a small truck / ute / trailer load or up to 0.5m ³ (500L)
\$30	waste size equivalent to a medium truck load or up to 1m ³ (1000L)
\$40	waste size equivalent to a large truck load or up to 2m ³ (2000L)
\$200	unsorted mixed truck load

Commercial Loads Recyclable

\$2	waste up to 120L in volume
\$10	waste size equivalent to a small truck / ute / trailer load or up to 0.5m ³ (500L)
\$15	waste size equivalent to a medium truck load or up to 1m ³ (1000L)
\$20	waste size equivalent to a large truck load or up to 2m ³ (2000L)
\$200	unsorted mixed truck load

Food Scraps, green waste & Pallets remain free of charge for both commercial and non-commercial loads

Further details regarding how the fee amount for each load is assessed is included in *Section 5: How to Determine a Waste Load*. The current fee for asbestos is \$1100/m³ and prior notice must be given to the Waste Management Centre before it is received.

3. HOW ARE THE FEES COLLECTED

Fees are collected via a unique ticketing system. Tickets are available for purchase in multiples of \$2, \$5 or \$10 and presented to staff at the Waste Management Centre. These tickets are available for purchase at **Customer Care** located at the Telecom Building or at the following retail outlets: P & R Groceries, Cascade Motors, Central Service Station, Paw Paws Pump Shed, Trading Post, Pete's Place, Foodland and Visitors Information Centre. No tickets can be purchased at the Waste

Management Centre nor will any money be accepted or receipted at the Waste Management Centre.

If a person does not have a ticket when arriving at the Waste Management Centre with non-recyclable waste that person cannot dispose of their non-recyclable waste. Retail outlets selling the tickets are open during the opening hours of the Waste Management Centre therefore that person will be directed to purchase a pre-paid ticket before they return to dispose of their 'non-recyclable' waste.

A receipt for the purchase of tickets will be issued at the time of purchase at Customer Care or the retail outlet where the purchase was made.

4. WHAT IS RECYCLABLE AND NON RECYCLABLE

Recyclable wastes are those waste streams that are currently being recycled either on Norfolk Island or are process and recycled in New Zealand or mainland Australia.

As the Norfolk Island Regional Council moves towards a more sustainable waste management system, more waste streams will be recycled and the list will be amended to reflect these changes.

Recyclable	Non-Recyclable
Aluminium cans Steel cans Glass Cardboard Paper Plastics (PET/ HDPE) E-Waste White goods Printer cartridges Mobile phones Pallets Domestic size tyres with rims removed Rims / wheels Batteries Waste oils Cooking oil Gas cylinders Certain scrap metals Insecticides & herbicides if contents are as per label Food Scraps Offal Roadkill & deceased animals	Builders waste Fabrics & textiles Broken Furniture Vehicles Paints Carpet & underlay Mattresses Polystyrene Toys Sporting equipment Unknown / unlabelled chemicals Unserviceable machinery Solar panels Hot water tanks Soft Plastics Hard Plastics

If there is a dispute regarding whether and item is a recyclable or non-recyclable, it will be at the discretion of the staff at the Waste Management Centre to determine if a waste is a recyclable or non-recyclable.

Large tyres such as tractor or truck tyres will be assessed by Waste Management Centre Staff as to whether they are considered a recyclable or non-recyclable. These tyres will be assessed case-by-case.

Other materials assessed by waste management staff may be placed in the 'reuse area' of the Waste Management Centre if it holds value – i.e. furniture that is not broken, clothing in good condition, cutlery and crockery, bathroom & laundry supplies including usable vanities, sinks, taps, usable bicycles, books. If the Waste Management staff determine that the material does not hold a 'reuse' value then the items will be considered 'non-recyclable' unless they fall within the 'recyclable' category.

If the recyclable and non-recyclable materials are comingled when they are delivered to the waste management centre then the entire waste load will be deemed 'non-recyclable' and will be charged according to the fees for 'non-recyclable' wastes.

Asbestos material is not subject to the above charges. Asbestos disposal fees are detailed in Schedule 1 of the *Waste Management Regulation 2004*.

5. HOW TO DETERMINE A WASTE LOAD

The staff at the Waste Management Centre will determine the size of the waste via a visual inspection. If there is a dispute regarding the size of the waste load a tape measure can be used to measure the actual size of the load.

Example calculations for Non-commercial loads are detailed below:

\$4	waste up to 120L in volume (1L – 120L)
\$20	waste size equivalent to a small truck / ute / trailer load or up to 0.5m ³ (500L)
\$30	waste size equivalent to a medium truck load or up to 1m ³ (1000L)
\$40	waste size equivalent to a large truck load or up to 2m ³ (2000L)

0L- 120L = 0.12m³ = small wheelie bin = 1.6 x standard 'Willow' dome rubbish bins

Up to 500L = 0.5m³ = small truck or ute or small trailer load (e.g. Daihatsu Hijet, Toyota Town Ace)

Up to 1000L = 1m³ = medium truck load (e.g. Toyota Hilux, Holden Rodeo)

2000L = 2m³ = large truck load (e.g. Mazda Titan, Mazda T4600)

- *If 2 x 120L waste loads are delivered the charge will be 2 x \$2 = \$8*
- *If 5 x 120L waste loads are delivered the charge will be \$20*
- *If 2 x 2000L waste loads are delivered the charge will be 2 x \$40 = \$80*
- *If approx.. 3m³ of waste is delivered the charge will be \$30 + \$40 = \$70*
- *An empty vehicle with tyres / battery / oils removed is a \$20 charge*
- *A king size mattress is a \$15 charge*
- *A single or queen mattress is a \$10 charge*
- *A 1 -2 seater lounge is a \$15 charge*
- *A 3+ seater lounge is a \$20 charge*
- *The example vehicle sizes detailed above is a full load to the top of the tailgate and sides*

6. HOW TO DEAL WITH A NON-PAYMENT FOR DEPOSIT OF WASTE LOAD

If a waste load is delivered to the Waste Management Centre and a ticket is not supplied the person disposing of the waste will be issued an account with the corresponding fee plus a \$10 non-payment processing fee.

7. HOURS OF OPERATION

The Waste Management Centre operates during the following periods:

Monday	Closed
Tuesday	0700 – 1500
Wednesday	0700 – 1300
Thursday	0700 – 1300
Friday	0700 – 1300
Saturday	0700 – 1500
Sunday	Closed

The Headstone Disposal Centre operates during the following periods:

Monday	Closed
Tuesday	1200 – 1400
Wednesday	1200 – 1400
Thursday	Closed
Friday	1200 – 1400
Saturday	1200 – 1400
Sunday	Closed

All waste delivered to Headstone Disposal Centre will be considered 'non-recyclable' and charged accordingly. No waste is to be delivered to the Headstone Disposal Centre outside of the operating hours detailed above. A pre-purchased waste disposal ticket must be presented to the staff at Headstone Disposal Centre before the load is unloaded.

8. OFFENCES UNDER LEGISLATION

Waste Management Act 2003

The following offences are included in the *Waste Management Act 2003*:

Section 13 (1) - *A person must not leave, throw, deposit or abandon waste in, onto or from a public place except into an authorised receptacle.*

Penalty for an offence against this subsection: 20 penalty units. (\$2,000.00)

Section 13 (2) *A person must not contravene subsection 13(1) so that, in the opinion of the Court, the contravention is liable to cause injury to, or danger to the health of a person or damage to property.*

Penalty for an offence against this subsection: 30 penalty units. (\$3,000.00)

Section 13 (3) *A person must not bring on to a public place commercial waste or domestic waste for the purposes of disposal into an authorised receptacle.*

Penalty for an offence against this subsection: 20 penalty units (\$2,000.00)

9. DEFINITIONS

E-Waste – is electronic waste and includes televisions, monitors, desktop computers, laptops, tablets, printers, scanners, fax machines, DVD and video players and power tools.

Headstone Disposal Centre – is a designated place as defined in the *Waste Management Act 2003*

Non-recyclable – is a type of waste that is not being recycled or reused at the Norfolk Island Regional Council's Waste Management Centre.

Recyclable – is a type of waste that is being recycled at the Norfolk Island Regional Council's Waste Management Centre

Vehicle – a road vehicle powered by a internal combustion engine and may include a passenger car, motor bike, truck or bus.

Waste Load – An amount of waste that is delivered to the Waste Management Centre in one delivery within one vehicle.

Waste Management Centre – The Waste Management Centre is a designated place as defined in the *Waste Management Act 2003*.

White goods – large electrical goods, including fridges, freezers, stove, dishwasher and washing machines

10. REVIEW AND VERSION CONTROL

Guideline Number	2017 - 1		Responsible Officer	Team Leader – Waste & Environment
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	V2	N/A	1 July 2021	Final