



Norfolk Island Government Gazette

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NORFOLK ISLAND GOVERNMENT GAZETTE NO. 55

Friday 13 November 2015

REQUEST FOR TENDER NO. 71/15
LOCAL GOVERNMENT ENTERPRISE MANAGEMENT SYSTEMS
TENDERLINK REF: REGPRO - 699767 (NSW)

Regional Procurement, on behalf of the Administration of Norfolk Island, is calling tenders from interested and capable parties to replace existing Local Government Enterprise Management Systems that are duplicative, on old technology platforms, costly to maintain and enhance, and architecturally inconsistent with a new core platform. The new system environment must meet the business needs and be:

- More cost effective;
- Able to be easily enhanced as changes occur; and
- Low risk in facilitating improved operating efficiencies through automation.

As scoped, the Administration's requirements demand a high level of commitment from the Respondent to undertake all steps necessary to ensure that the Administration's constituents are provided with the best possible solutions, with greatest ease of use, providing a high-level of flexibility, at the best possible price, at the right point in time.

Request for Tender

The Administration invites Respondents to:

- Demonstrate their ability, and recommend optimal implementation sequencing;
- To provide software and services for the following core business functions:
 - (1) Financial Management including integrated Cash Receipting,
 - (2) Asset & Services Management,
 - (3) Property & Rating Management,
 - (4) Planning,
 - (5) Regulatory Management,
 - (6) Customer Relationship Management, and
 - (7) HR & Payroll Management.
- In addition, transitioning to the Norfolk Island Regional Council operating model on 1 July 2016 provides the Administration with a unique opportunity to consider the early or concurrent adoption of the following function which may otherwise occur later in a typical implementation cycle:
 - (8) Electronic Records and Content Management.

The Administration advises that up to four (4) shortlisted tenderers will be required to make presentations to the Tender Evaluation Group on Norfolk Island between 7 - 11 December 2015. All costs associated with travel to and from Norfolk Island to undertake such required presentations shall be borne by the nominated shortlisted tenderers.

Tenders are to be submitted via the electronic tender box applicable to this RFT notice.

Tenders close 4:00pm Wednesday 18 November 2015 AEDT.

LATE TENDERS WILL NOT BE ABLE TO BE UPLOADED VIA THE ELECTRONIC TENDER BOX PROCESS AND AS SUCH CANNOT BE CONSIDERED. TENDERERS ARE REMINDED THAT IT IS THEIR RESPONSIBILITY TO ENSURE ALL REQUIRED INFORMATION IS UPLOADED VIA THE ELECTRONIC TENDER BOX PRIOR TO THE NOMINATED CLOSING DATE AND TIME.

All enquiries are to be lodged via the TenderLink Forum applicable to this RFT.

Tender documents may be downloaded for a non-refundable cost of \$50.00 (GST inclusive).

JON GIBBONS
CHIEF EXECUTIVE OFFICER

NOTE: Information relating to Regional Procurement and TenderLink and how to access tender information is available at www.norfolkisland.gov.nf/tenders&eoi/opentenders