



THE GOVERNMENT OF NORFOLK ISLAND

MEDIA RELEASE

Great new broadband services from Norfolk Telecom

Norfolk Island Minister for Finance Neville Christian said today that Norfolk Telecom is on a bandwidth efficiency drive and has been making changes with new offers happening. He said that he had approved a range of initiatives which would enable subscribers to help Norfolk Telecom to maximise its extra satellite bandwidth. These included:

- Subscribers can update their systems, antivirus and other system services for free utilising the free data times - midnight to 5am every day of the week;
- ISP subscribers can make use of extra data allowance and lower cost excess data on their ADSL service plans; and
- Telecom customers can check their emails for free whilst enjoying a coffee in town.

Mr Christian said that from 1 December, data usage between midnight and 5am each day will be free. He encouraged all Telecom customers to help maximise the efficiency of the network by setting their System, Software, Antivirus and other services to update in these hours and reap the benefits of big savings.

Also in December, the new rates promised by Norfolk Telecom will take effect with lower charges for excess usage, and increases in allowance for the monthly \$50, \$90 and \$150 plans. The combination of these two changes will mean that subscribers can maximise the benefits of their plans.

In addition, Telecom has upgraded and is implementing changes to its internet compression and acceleration systems and have identified efficiencies to be made with its satellite bandwidth. It will be providing increased bandwidth and increased efficiency in usage of the bandwidth over the next few months.

Mr Christian said that last but not least, Telecom is upgrading its hotspot systems to allow free access to Norfolk Telecom customer services which include email and the White and Yellow pages. Subscribers will be able to check their NINet email from webmail or the email program on their laptop while having a cuppa or a snack at any hotspot.

Mr Christian congratulated all at Norfolk Telecom on these new initiatives. He said that further information on the new services was available from Norfolk Telecom on 22244.

Neville Christian
Minister for Finance

27 November 2009